

General Policies

2017-18

New Student Placement

Creating a successful teacher/student relationship is very important to us. Our faculty members have many specializations, diverse talents, teaching styles and personalities. The more we know about your child's learning habits, personal goals, and interests, the easier it is to create a lasting and rewarding partnership. Your first step is to fill out our online student profile form at riphil.org/musicschool. After a careful review of your form, a member of our student services team will contact you to discuss placement with a faculty member. We may recommend a trial lesson to ensure assignment with an appropriate teacher. Trial lessons are the same price as a standard lesson with no obligation to enroll. Classes are subject to availability and student pre-requisites. Most ensembles require an audition. Students may enroll at any time; tuition will be prorated as necessary.

Registration

The Music School operates on a 34-week school year session and a flexible 8-week summer session. Returning private lesson and group class students must submit a completed registration form and tuition deposit to be scheduled with an instructor. Students who have auditioned and been accepted into an ensemble must submit an Ensemble Acceptance Form and tuition deposit prior to attending the first rehearsal. The Music School will assign registered students into a lesson or group class. If it is not possible to place a student with an appropriate instructor/class during registration, students may elect to place their names on a waiting list or receive reimbursement for the submitted deposit. Student registration is a contract that reserves a specific day/time slot with the instructor each week. It is assumed that students will continue for the entire 34 week session (or portion remaining thereof). Students choosing to withdraw before the end of the session must notify the Administrative Office in writing according to the "Withdrawal/Refund" policy listed below.

Tuition & Payment

Payments may be made in person, over the phone or mailed to the Carter Center at 667 Waterman Avenue, East Providence, RI 02914

Private Lessons & Suzuki Group Classes

Students enrolling in private lessons or Suzuki group classes may pay their tuition in four quarterly installments. See tuition chart at riphil.org/musicschool for quarterly payment schedule. Private lesson students who pay their tuition in full by the first day of classes will receive a \$50 discount.

Ensembles

Students enrolling in youth ensembles may pay their tuition in three installments. See tuition chart at riphil.org/musicschool for payment schedule. Youth Ensembles students who pay their tuition in full by the first day of classes will receive a \$20 discount.

Withdrawals

Private lessons

In the event that a student elects to discontinue lessons before the end of the session, a written notice must be submitted to the Registrar. "Withdrawal Notice Forms" are available for students to complete. The effective date of withdrawal is the date that the written notice is received, not the last day of lessons or classes. **The 3 lesson deposit is forfeited if the student withdraws before the end of the year.** Any student who withdraws from a class or Suzuki group class will be responsible for tuition payment in full. Classes will not be prorated for withdrawals. Any discounts are forfeited if a student withdraws before the end of the year.

Ensembles

Participation in Youth Ensembles is a season-long commitment (September through June). We encourage you to talk as a family about this commitment as refunds are not available to students who choose not to complete the year. Please evaluate your yearly schedule in order to be sure that you will be able to fulfill this time commitment. **Students who withdraw before October 1st will forfeit \$100 and any registration fees. Those who withdraw after October 1st will be responsible for the full year tuition.** If for any reason a member is unable to continue in the program, unpaid tuition will be invoiced according to the payment policy. Any discounts are forfeited if a student withdraws before the end of the year. Ensembles will not be prorated for withdrawals.

Refunds

If a student withdraws, there are no refunds for registration fees and tuition deposits. Tuition for ensembles and all classes, including Suzuki group classes, is not refundable unless the course is canceled.

Financial Aid

Financial aid applications are available online at riphil.org/musicschool and at all Music School branches. Families applying for financial aid must submit the necessary paperwork once annually.

Fees & Discounts

Registration

The registration fee is charged once annually (*September through August*) per student or family. This **non-refundable** fee is due at registration and covers any assignment at all locations.

Individual: \$26

Family (two or more): \$52

Late Registration

An additional fee of \$35 will be charged to students who attend lessons, rehearsals or classes without paying the \$26 registration fee, and to students who attend the first meeting of lessons, group classes or ensemble rehearsals without submitting their registration form and deposit.

Late Payment

Late payments will be charged a late payment fee of \$35 per quarter.

Non-sufficient Funds

NSF fee of \$25 will be added to Music School accounts for returned checks or declined credit cards. Families on automatic installments must notify the Music School if credit card has been replaced prior to scheduled payment to avoid fees.

Discounts

Students enrolled in several programs at the Music School may be eligible for a tuition discount. See “Fees and Discounts” on our website at riphil.org/musicschool for a complete list of discounts offered.

Student Absence & Scheduling

Private Lessons

Students are charged for all the lessons for which they register, including those missed through student absence. As a courtesy, students are expected to notify their teachers directly of an impending absence from lessons. The Music School does not offer compensatory lessons for absences and/or missed lessons that occur because students have conflicts, travel out of town, etc. or due to illness. Student lessons are suspended after 3 consecutive absences without notification by the student/family.

Ensembles

See *Youth Ensemble Membership Policies* in your ensemble acceptance packet or at riphil.org/musicschool

Inclement Weather & Teacher Absences

Students who start at the beginning of the school year register for 34 weeks of private lessons. There are several weeks at the end of the year reserved for inclement weather and teacher absence makeup days. Students are expected to reserve this time on their schedule in case makeups are needed. Students may also choose to register for additional lessons during this period, if the teacher is available. Please see our *Core Calendar* for details. Teacher cancellations and lessons canceled by the Music School due to inclement weather that cannot be made up by the close of the session are credited to the student’s account to be applied to future activity. No make-ups or credits are given to students absent from a group class or ensemble.

School Closures

To find out if we’re closed or delayed due to weather, please check our website riphil.org or news sites abc6.com and turnto10.com. We are listed sites as follows:

Private Schools

RI Phil Music School

East Providence

Any cancellation listed will affect all our branches unless specified otherwise. Also, if you are without power or Internet and need to find out our status, please call 401-248-7001. The voicemail greeting will tell you if we have made a decision to close or delay opening.

Tardiness & Missing Books

Students who are late for a scheduled lesson or forget their lesson books are not guaranteed their full lesson length. Students more than 15 minutes late for their lesson will be considered absent. The teacher reserves the right to cancel the remainder of the lesson.

Photo & Recording Policy

Rhode Island Philharmonic Music School reserves the right, and may give permission to its photographer or outside media, to photograph or video classes, programs and participants at all our facilities and properties. Please be aware that these photos and videos are for promotional purposes and may be used in future publications and media communications. By participating in the Music School classes and programs, you consent to the taking and publication of your photograph and video for these purposes.